

Develop your teams for CQI and excellent Patient Centred Care

Skills Training UK is committed to helping our NHS employer clients understand and use the opportunity of the Apprenticeship Levy to develop and deliver training which fits with their plans for Patient Centred Care.

From Continuous Quality Improvement to Leadership and Management, we work in partnership to help NHS Trusts with co-branded, bespoke Apprenticeships programmes.

We have teams of passionate, expert trainers ready to equip your staff with the skills and knowledge to progress in their roles and support your Trust's ambitions.

Apprenticeships training is structured and appropriately tailored to be directly relevant to each staff member's role and career pathway.

We support each individual and empower staff with the confidence to apply their newly acquired skills and knowledge into their NHS daily work, enhancing individual and team motivation and performance.

Please get in touch to discuss our experience and tailored approach for Acute Care, Mental Health Trusts, Specialist Care such as Cancer Units, Ambulance Trusts and CCGs.

Continuous Quality Improvement

Continuous Quality Improvement Foundation	Level 2
Continuous Quality Improvement Technician	Level 3
Continuous Quality Improvement Practitioner	Level 4
Continuous Quality Improvement Specialist	Level 5
Continuous Quality Improvement Leader	Level 6

Leadership and Management

Team Leader / Supervisor	Level 3
Associate Project Manager	Level 4
Operational Manager	Level 5

Business Administration and Customer Service

Business Administration Foundation	Level 2
Business Administration	Level 3
Business Administration	Level 4
Customer Service Practitioner	Level 2
Customer Service Specialist	Level 3

Marketing and IT

Digital Marketing	Level 3
Infrastructure Technician	Level 3

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Training in a different class



Lincolnshire Partnership
NHS Foundation Trust

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“Skills Training UK were already working with neighbouring trust the United Lincolnshire Hospitals NHS Trust, which was important to us, because it was clear that they had the expertise to tailor and deliver a programme that was suited to a complex and often challenging NHS environment.

“Staff are at the heart of our culture, and the Apprenticeship Levy has allowed us to provide them with more opportunities to learn and develop within their role so that they can continue to provide excellent care to our patients.”

Kay Gilman, Learning and Development Manager

“The training was excellent, and we were able to instantly implement what we had learnt through the development of improvement projects. It has been amazing to see how small changes to the trust can make a big difference, both to staff and patients.”

Jacqueline Tyson, Care Quality Champion

“I’ve worked for the NHS for 36 years and have previously run projects off of enthusiasm and passion. The training provided the systems, tools and procedures so that I can bring structure to that enthusiasm, which will make it easier to evaluate the difference we are making to patients.

“Staff are now measuring the increased amount of therapeutic activity against incidents and falls, which is expected to decrease as a result of the project.”

Carol Rogers, Occupational Therapist



Imperial College Healthcare
NHS Trust

“The Skills Training UK team has been great to work with, taking into account the values and culture of our organisation.”

Joanna Fisher, Quality Improvement Fellow



Guy’s and St Thomas’
NHS Foundation Trust

“The Skills Training UK approach has reflected the needs of our staff. They have listened to our requirements and been flexible in their delivery.”

**Melanie Taylor, Education,
Training & Development Associate**



**United Lincolnshire
Hospitals**
NHS Trust

“We have been very impressed by Skills Training UK. They listened to what we wanted and worked in partnership to create a bespoke programme that was specific to our needs.”

**Claire Flavell, Strategic Lead for the Lincolnshire
Talent Academy**

